

**Sample Telephone Talking Points**  
**Senate Bill 5210/House Bill 1078**

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- Hello, my name is Susan Smith, and I'm a constituent in the 45<sup>th</sup> District.
- I'd like to voice my support for the Telecoil-Bluetooth Consumer Education Bill (SB 5210 and its companion House Bill 1078).
- Buying hearing aids is confusing, with lots of different models and options available, and they can cost as much as several thousand dollars each.
- Too many people aren't told about telecoils when they buy their hearing aids---as many as two thirds of people in one recent survey.
- Without telecoils, people with hearing loss can't wirelessly connect to public assistive listening systems
- These public assistive listening systems are mandated by the ADA, and venues invest thousands of dollars to install and maintain them
- Telecoils are the bridge between hearing aids and loop, FM, and Infrared assistive listening systems
- Most important, telecoils can help people with hearing loss live, work, and travel independently and equally, as others do
- With telecoils, people can connect to Seattle and King County Council meetings, the Seattle Rep theatre, Town Hall Seattle, senior centers, and dozens of houses of worship, among other spaces
- I'd like to urge you to take this step to empower and help people with hearing loss.